



Chamber of Commerce
and Industry WA

CHAMBER OF COMMERCE & INDUSTRY WA RAPID-FIRE SURVEY RESULTS

SUMMARY

Q. To what extent are the following issues impacting your business right now?

	TO A HIGH EXTENT	TO A LOW EXTENT	NOT AT ALL	NOT RELEVANT
Uncertainty over border rules post February 5th	67.26% 228	24.19% 82	6.78% 23	1.77% 6
Uncertainty about testing and isolation rules (e.g. how long a worker will need to isolate if deemed a close contact)	58.28% 197	29.29% 99	10.65% 36	1.78% 6
Can't access enough workers locally	53.80% 184	29.24% 100	9.06% 31	7.89% 27
Rising input costs (e.g. raw materials/fabrics)	43.95% 149	28.32% 96	11.21% 38	16.52% 56
Rising wage pressures	43.62% 147	39.47% 133	11.87% 40	5.04% 17
International supply chain disruptions	39.05% 132	32.54% 110	8.58% 29	19.82% 67
Can't access workers from overseas or interstate	36.18% 123	16.76% 57	13.53% 46	33.53% 114
Interstate supply chain disruptions	35.29% 120	42.65% 145	7.35% 25	14.71% 50
Proof of vaccination requirements	29.29% 99	43.49% 147	23.37% 79	3.85% 13
Staff resigning due to mandatory vaccination	7.35% 25	36.18% 123	46.47% 158	10.00% 34
Fewer in-store customers	4.80% 16	14.41% 48	20.42% 68	60.36% 201

Q. Thinking about the immediate future, how do you expect the following issues to impact your business as Omicron spreads throughout the community, either before or after the 5 February reopening?

	SIGNIFICANTLY IMPROVE	IMPROVE	REMAIN FAIRLY UNCHANGED	WORSEN	SIGNIFICANTLY WORSEN	UNSURE
Supply chain pressures	3.24% 11	5.01% 17	19.17% 65	35.10% 119	30.09% 102	7.37% 25
Worker availability	2.34% 8	9.65% 33	17.84% 61	33.04% 113	34.21% 117	2.92% 10
Fewer customers	1.78% 6	4.75% 16	49.55% 167	20.18% 68	8.90% 30	14.84% 50
Cashflow	1.77% 6	3.54% 12	34.81% 118	36.87% 125	13.86% 47	9.14% 31
Profitability	1.18% 4	5.60% 19	26.55% 90	42.77% 145	15.63% 53	8.26% 28

Q. How prepared is your businesses for re-opening on February 5th?

ANSWER CHOICES	RESPONSES
Very prepared	11.60%
Prepared enough	61.13%
Not at all prepared	10.03%
Unsure (please specify why)	17.24%

Q. In what ways is your business preparing to continue working?

ANSWER CHOICES	
Reviewing or drafting business continuity plans	71.43%
Sourcing Rapid Antigen Tests	63.17%
Sourcing Personal Protective Equipment (e.g. N95 masks, sanitiser)	73.97%
Increasing stock and inventories	37.78%
Securing alternate supplier arrangements	22.86%
Investing in online sales channels	8.25%
Building up cash reserves	25.71%
Keeping informed of government requirements (e.g. mandatory vaccination, proof of vaccination requirements)	87.30%
Other (please specify)	12.06%

Q. Specific to managing your people what approaches have you recently adopted or intend to adopt as WA reopens its borders?

ANSWER CHOICES	RESPONSES
Employing additional staff to manage potential higher absenteeism	21.69%
Cross-skilling existing staff	42.37%
Changing shift arrangements to reduce potential risk of infection	54.24%
Instituting stronger social distancing measures	57.63%
Restricting external face-to-face meetings	61.36%
Other (please specify)	15.93%

Q. In terms of location of your staff, how will you manage the upcoming period?

ANSWER CHOICES	RESPONSES
Staff will continue to work onsite	55.06%
Staff will work hybrid (onsite and remotely)	57.59%
Staff will work remotely	11.71%
Other (please specify)	5.38%

Q. What support does your business need from the Government?

ANSWER CHOICES	RESPONSES
Clarity on testing and isolation rules for contacts of COVID cases	83.12%
Financial grants in the event my business must close due to isolation rules or suffers significant revenue losses	48.38%
Low interest loans in the event my business must close due to isolation rules or suffers significant revenue losses	15.91%
Government support to handle my employees' leave if they must isolate	64.61%
Acquiring and funding RATs	76.95%
Systems to comply with vaccine mandates and proof of vaccination	47.08%
Greater flexibility in managing working arrangements with employees (e.g. reducing working hours, altering when employees work, temporary stand downs, or varying duties)	43.51%
Nothing	2.27%
Other (please specify)	6.49%